

REX MARINE CENTER SERVICE REQUEST FORM

144 WATER STREET, SOUTH NORWALK, CT 06854
203-831-5234 SERVICE@REXMARINE.COM WWW.REXMARINE.COM FAX: 203-866-2518

Name: _____

Street: _____

City: _____ State: _____ Zip Code: _____

Home: _____ Work: _____ Cell: _____

Fax: _____ E-mail: _____

Boat Name: _____ Make: _____ Model: _____

Length: _____ Beam: _____ Yr Built: _____ Registration Number: _____

Hull Number: _____ Location of Keys/ Combo: _____

Make/Model of Motor(s): _____ (Circle 1) Single Twin Triple

Engine Serial #(s); Port: _____ Stbd: _____ Center: _____

BOAT UNDER WARRANTY? YES / NO COMPANY: _____ **POLICY#** _____

Do you believe this repair to be warrantable? Y / N Please read and SIGN Rex Marine's Warranty Policy

MY BOAT IS LOCATED AT _____ **DOCK** _____ **SLIP** _____

SERVICE REQUESTED: (PLEASE PROVIDE A COMPLETE DESCRIPTION OF THE PROBLEM BEING EXPERIENCED)

1. _____

PLEASE ESTIMATE IF REPAIR WILL BE MORE THAN \$ _____ FOR THIS ITEM. **RETURN PARTS TO YOU? Y / N**

2. _____

PLEASE ESTIMATE IF REPAIR WILL BE MORE THAN \$ _____ FOR THIS ITEM. **RETURN PARTS TO YOU? Y / N**

3. _____

PLEASE ESTIMATE IF REPAIR WILL BE MORE THAN \$ _____ FOR THIS ITEM. **RETURN PARTS TO YOU? Y / N**

Would you like to have a sea trial performed at hourly rate? Our post-repair "no load" testing cannot reproduce the under-load, operating conditions required to confirm that repairs have in fact corrected all reported problems. *A sea trial under load and normal operating condition is highly recommended to confirm that reported symptoms and diagnosed problems have been corrected.*

I authorize Rex Marine to Sea trial my boat to verify normal operation.

YES, PERFORM SEA TRIAL (Standard charges apply); X _____

I have read and understand the above. I elect to use my boat without the recommended sea trial. My next use will be my sea trial to verify this repair. I am aware that my boat may need additional repairs to verify optimum performance under load.

NO, I THE BOAT OWNER WILL PERFORM SEA TRIAL; X _____

I hereby authorize the work on this and any following pages to be done along with the necessary materials. I accept the terms and conditions outlined on reverse. I grant Rex Marine permission to operate the boat and/or equipment hereon described for the purpose of testing and inspection. Rex is not responsible for loss or damage to boats or articles left in boats in case of fire, theft, vandalism, or incidents beyond their control. An express mechanics lien is hereby acknowledged on above boats and/or equipment to secure the amount of repairs thereto.

I have 3 days upon notification of completion to pick up my boat, if previous arrangements with Rex have not been made. I agree to pay daily storage rate of 50-cents per foot for land storage or \$2.00 per foot for in-water boats remaining 3 days after notification.

CUSTOMER NAME: _____ CUSTOMER # (internal use): _____

CREDIT CARD AUTHORIZATION

Here is my credit card information per your policy. However, I intend to use alternate payment method, but you may charge this account if necessary to comply with Rex payment Policy.

I wish to use this credit card as a method of payment to cover my repairs. This signed authorization allows Rex Marine Center to bill my card company for my work order upon completion of work.

I agree to pay a late fee of 1.5% per month, 18% annually on balance due if credit card I have provided can not be charged due to misinformation or decline.

VISA DISCOVER MASTERCARD

CARD NUMBER: _____ EXPIRATION DATE: _____

MUST BE SUPPLIED, "ON-FILE" NOT ACCEPTED

SIGNATURE: _____ TODAY'S DATE: _____

- PLEASE SEE REVERSE FOR IMPORTANT INFORMATION -

TERMS AND CONDITIONS

Be sure any existing balance has been paid. We can not schedule or initiate a work order until all past due bills are paid in full.

Leave a key, lock combination, or key hiding place. To expedite your service, we must have a set of keys (or combination) available before scheduled work can begin. There will be a \$25 service fee assessed if no key is provided at the time of servicing.

Lines and fenders of appropriate length and size must be on board for launch and will be supplied and charged to my work order if necessary. Shore electrical power cord is needed prior to work commencing if boat is so equipped.

Remove Your Boat and Trailer ASAP. We do not provide storage for trailers and can not be responsible for trailers left in the yard. Trailers left behind will be moved offsite and assessed daily storage charges.

Leaking Boats. Owners are responsible for leaking boats whether or not they are present at launch. Of course, Rex employees will make reasonable efforts to assist leaking boats at prevailing rates.

Update and sign the credit card authorization. Your credit card number must be supplied to facilitate payment. Writing "On File" is not accepted and may cause delays. Payment in full is due upon completion of your work order. We will mail your invoice upon completion. We may charge your unpaid balance to your credit card within six days of the postmark on your invoice unless you make other arrangements. Charges will be posted to your card immediately if your boat is removed prior to payment.

MOBILE SERVICE NOW AVAILBLE!

LABOR RATE IS STANDARD HOURLY ONCE ON-SITE

MOBILE TRAVEL FEE (Per Trip)

RDN	ROAD SERVICE NORWALK (Incl. Saugatuck Harbor Yacht Club, Rowayton & Cedar Point)	\$49.00
RDAN	ROAD SERVICE TO TOWNS ADJOINING NORWALK (Westport, Darien, Wilton)	\$99.00
RD	ROAD SERVICE TO NON ADJOINING TOWNS (Stamford, Fairfield, Bridgeport)	\$149.00
RD20	ROAD SERVICE OUTSIDE OF 20 MILE RADIUS FROM REX	SHOURLY & \$2.50/mi

MOST MANUFACTURERS WILL NOT COVER ROAD SERVICE FOR WARRANTY REPAIRS

Please inquire for a quote of mobile Fiberglass, Canvas or Electronics Services

INFLATABLE REPAIR SERVICE

1. Boats must be less than 10 years old for a successful, GUARANTEED repair due to fabric deterioration.
2. Boats must be clean, bottom un-fouled and folded at drop off, CLEANING FEES will apply if necessary.
3. Floorboards, wooden seats, pumps, and other accessories must be removed before drop off. Rex does not store these items.
4. Boat bag and/or inflated seat/thwarts must be logged in if they are left with the boat.

EVALUATION FEES: (Charged even if repair work is declined)

\$116 Minimum for soft bottom less than 11 feet \$125 for rib (hard hull) and 11 feet and longer

All evaluation requests are based upon 30 Point Evaluation and may be adjusted if hidden problems appear. Soft bottomed boats remaining 7 days after notification of completion will incur storage fees at \$25.00 per week. Hard Hull (RIB) or on trailer boats will incur storage fees at \$3.00 per foot per week after one week.

FACTORY AUTHORIZED SERVICE CENTER























MEMBER



Setting Standards for Safer Boating

Members of



National Marine Electronics Association

Members of



connecticut Marine Trades Association